

Dear Patient,

We hope all is well with you and your family during these challenging times.

We are now scheduling dental appointments, and we are taking extensive precautionary measures to ensure the safety of staff and our patients. We are fully compliant with infection control procedures set by the Alberta Dental Association, Alberta Dental Hygiene Association and the Occupational Health and Safety Organization.

We have also changed our appointment procedures and taken other precautionary measures to provide a safe dental treatment appointment, which we explain how below.

Before your appointment:

- Patients will be screened for COVID-19 symptoms and possible contact with COVID-19 positive persons.

Upon Your Arrival at The Office:

- Wear a face mask.
- Arrive 10 minutes prior to the scheduled time to complete COVID-19 intake screening form and have your temperature taken.
- Patients showing signs or symptoms of illness, or exposure to COVID-19 will be asked to reschedule their appointments.
- Hand sanitizer will be provided upon entering and patients will be asked to use.
- Only scheduled patients will be allowed into the office other than patients who require care from one guardian or caregiver.
- The number of patients at any given time in the practice will be limited and appointments will be staggered – please arrive at the given time.
- Waiting area chairs will be spaced to allow for 6 feet of distancing.
- We ask that patients continue to practice social distancing measures in the office at all times.

In-Office Measures:

- You will find hand sanitizer at our entrance and throughout the office.
- Magazines, children's toys and other items that are difficult to disinfect will be removed from the waiting area.
- We will suspend the coffee and refreshments.
- Restroom - patients will have access to the building public washrooms.

Your Treatment and Care:

- All staff will be screened daily for COVID-19 symptoms and possible contact with COVID-19 positive persons
- Staff temperatures will be taken daily upon arriving and at the end of their day.
- Appropriate personal protective equipment will be provided for all clinical and administrative staff including N95(or equivalent) masks ,face shields , gowns, gloves and other protective equipment as required.
- All operatories have high volume suction to capture any aerosols emitted during your treatment to protect you and your provider.
- During your treatment our team will strictly follow guidelines set by the Occupational Health and Safety , Alberta Dental Association , Alberta Dental Hygiene Association and Alberta Health.

Check Out After Your Appointment:

- Plexiglas screens /sneeze guards have been installed at reception counters to protect patients and staff.
- Pens will be wiped with disinfectant.
- Payment processing terminals will be wiped and sanitized after each use.

The safety of our patients and staff is our top priority and our entire dental team is committed to ensuring your safety and comfort in receiving dental care from our office

We are looking forward to reconnecting with our patients and providing for your dental needs.

If you should have any questions or concerns related to your care after reviewing this information, please contact us directly.

Sincerely,

Dr. Steven Martin and Team